I would have to say I agree with the deaf community. It isn't fair for us who would have to wait for one VRS company to provide our needs within 20 or 30 mins. However, hearing people can pick up the phone and talk to someone anytime. How would you guys feel if you guys were to find out you couldn't use your cell phone because of the coverage for an hour? I'm pretty convinced it would bother you. So today, let make things right. Let us enjoy our life just as like you're enjoying your life.